

YOUR GUIDE TO MEA

We have put together a simple guide to help you find your feet when using MFA (multi factor authentication) when accessing our WOW Travel Tracker.

STEP ONE: DOWNLOADING THE MFA APP

- 1. Go to the App Store or Play Store
- 2. Download the authenticator app (ideally use Microsoft Authenticator)
- 3. Open the app
- 4. Add New Account
 - a. Tap the '+' or 'Add account' button
 - b. Choose 'Enter a setup key' or 'Manual Entry' (wording may vary by app)
- 5. Enter the Secret Key
- 6. When prompted, type the Secret Key
- 7. Give the account name
 - a. Make sure you keep your Secret Key safe
- 8. Use the code to log in



STEP TWO: LOGGING IN TO TURN ON MFA

- 1. Open an incognito browser tab
- Use this <u>link</u>
 (<u>https://livingstreetstraveltracker.devdemo.</u>
 org/en-gb/accounts/login/)
- 3. Log in using the school administrator username and password
- 4. Select Continue
- 5. Go to the Settings tab
- Under Two-Factor Authentication, select ACTIVATE
- 7. Read the information
- 8. Launch the authenticator app
- 9. If using Microsoft Authenticator, press the round blue button
- Scan the Travel Tracker webpage QR with your device's camera
- 11. Go into the authenticator app
- 12. Type the 6-digit code provided by the app onto the Travel Tracker page
- 13. A notification will say, 'Authentication using an authenticator app is active'
- 14. Select Log out

STEP THREE: LOGGING IN WITH MFA

- 1. Open a new browser tab
- 2. Use this <u>link</u> (<u>https://livingstreetstraveltracker.devdemo.org/en-gb/accounts/login/</u>)
- 3. Select Account Login
- Enter the school administrator username and password provided
- 5. Press Continue
- 6. Go to the authenticator app on your phone
- 7. Enter the 6-digit code
- 8. Press Sign In

SOME HELPFUL TIPS AND LINKS:

- If possible, use the Microsoft Authenticator app
- Your 6-digit code will reset every 30 seconds
- Make sure you keep your Secret Key safe.
 Write it down and don't share it with anyone.
- Link to the <u>Travel Tracker Login</u>
- Link to the Microsoft Authenticator app from the <u>App Store</u> and <u>Play Store</u>
- For more information or any questions, please reach out at walktoschool@livingstreets.org.uk