



South Eastern Rail Franchise Public Consultation

About Living Streets

We are Living Streets, the UK charity for everyday walking. We want to create a walking nation, free from congested roads and pollution, reducing the risk of preventable illnesses and social isolation and making walking the natural choice. We believe that a walking nation means progress for everyone. Our ambition is to enable people of all generations to enjoy the benefits that this simple act brings and to ensure all our streets are fit for walking.

9. What further comments, if any, do you have on our plans to improve access and facilities at stations?

It is good to see proposals for better cycling and walking access. Provision of such facilities should be seen as part of a strategy to encourage mode shift from cars to walking and cycling for journeys to and from stations. We would therefore not expect to see increases in car capacity.

Station forecourt re-design should be undertaken at stations to facilitate walking and interchange between train, bus and other available modes. Direct pedestrian access routes should be provided and pedestrian crossing facilities installed where the station site adjoins major roads.

10. What more could be done to improve access and provide facilities for those with disabilities or additional needs?

In order to improve access to the station would expect to see wayfinding, signage and information in and around the station, particularly onward journey information, as well as online information. For example, we would expect to see an information board outside each station entrance to highlight key bus, walking and cycling information. Inside the station we would expect to see information racks with all walking, cycling, bus and carshare information. Around the station we would expect to see better signing to cycle parking, walking routes and bus stops.

Every station and locality it serves will have different requirements for information, access and facilities. We would expect the franchise holder to be required to systematically engage with stakeholders to identify these needs as part of improvement works.

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